



Canadian College of
Health Information
Management

FY 2024-2025

Accountability Report



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Shaping the Future of Our Profession—Together

As we begin this new fiscal year, we do so with renewed clarity, energy, and a shared sense of purpose. Together, as Interim CEO and Board Chair, we are committed to leading with intention—guided by the priorities and aspirations of our members.

This is a pivotal time for our organization. With a refreshed leadership perspective, we are taking deliberate steps to reconnect with our members, refocus on our core mission, and align our initiatives with what matters most to the health information profession. These early actions are already fostering a shift toward a more responsive, inclusive, and purpose-driven approach.

In the coming months, we will advance key priorities: strengthening our core competencies, modernizing the education pathway, and enhancing accreditation processes to uphold the highest standards. These are not merely operational goals—they are foundational to the long-term credibility and impact of our profession. This work is already underway, with early planning and engagement helping to build a solid foundation for the year ahead.

We are also looking toward the future. The growing influence of artificial intelligence and digital innovation is reshaping how we work, learn, and lead. Our goal is to ensure that health information professionals are not only prepared for these changes but positioned to lead with confidence. Staying relevant in this evolving landscape requires proactive, strategic thinking and collaboration across our community.

We know that progress doesn't happen in isolation. The depth of knowledge and experience within our membership is one of our greatest strengths. As we shape this next chapter, we are committed to learning from your perspectives, opening new channels for dialogue, and creating meaningful opportunities for connection and shared leadership.

Our goal is to build stronger relationships, increase transparency, and ensure that our decisions reflect what matters most to you. With this direction—and your continued input—we're ready to take the next steps forward, together.



A handwritten signature in brown ink that reads "Kathy Braaten".

Kathy Braaten, CHIM
Interim Chair, Board of Directors



A handwritten signature in black ink that reads "Jen Bennett".

Jen Bennett, MBA, BSc, CHIM
Interim CEO & Registrar

Paving the Path Ahead

CHIMA and the College are proud to present the joint Board of Directors for the 2024–2025 term.

This year's Board comprises professionals from across Canada, representing a wide range of sectors including health information, academia, and more. Together, they bring a diverse spectrum of experience and expertise.

These varied perspectives strengthen the Board's ability to shape a strategic vision for the profession—supporting sound decision-making, strong governance, and effective risk oversight for the Organization.

The Board's structure is intentionally designed to advance the health information profession while ensuring the organization's long-term sustainability. It includes three standing committees: the Finance, Audit, and Human Resources Committee; the Governance Committee; and the Committee of the College. Each plays a critical role in supporting the Board's mandate, guided by members whose knowledge, experience, and dedication reflect a deep commitment to the profession.

Kathy Braaten, CHIM
Director | Interim Board Chair
Saskatchewan, Canada

Lindsey Page, CHIM
Director | Interim Vice-Chair | Secretary
Yukon, Canada

Patricia Visosky, MSc, PhD, CHIM
Director
British Columbia, Canada

Kait Greer, MIM, MI, CHIM
Director
British Columbia, Canada

Raine Paykins, CHIM
Director
Manitoba, Canada

Cathy Eastwood, MN, PhD, RN
Director
Alberta, Canada

Kristi Hovland, CHIM
Director
British Columbia, Canada

Mary Thorne, CAPM, HICA
Director
Ontario, Canada

Jennifer Bennett, MBA, BSc, CHIM
Director | Interim CEO & Registrar
Nova Scotia, Canada

Cultivating a Strong Organizational Culture

In the 2024–2025 fiscal year, we placed a strong emphasis on nurturing a culture that puts people first. We fostered an environment where curiosity, critical thinking, and continuous improvement were encouraged—empowering our team to explore new approaches and deliver meaningful outcomes.

This culture helped shape a highly engaged and committed team. Through tools like Asana, our project management platform, team members stayed organized, tracked progress, and collaborated effectively to meet objectives. We also leveraged Microsoft Teams to facilitate regular meetings, ensuring consistent communication and alignment across all departments.

Open communication remained a priority, reinforcing transparency and strengthening a collaborative spirit. This culture of connection and teamwork continues to move our organization forward, bringing us closer to our goals each day.

We extend our sincere thanks to all contributors from the past fiscal year for their dedication and impact on the profession.

Alexa Greene, BA
Member Relations and Operations Coordinator

Alisha Peto, CHIM, CCDIS
Manager of Health Information Operations

Andrew Quayle, BA, CHIM
Member and Community Engagement Specialist

Betsy Nejat, BA (Hons), CAE
Senior Director of Partnerships and External Relations

Courtney Sabo, CHIM, TFL
Educational Pathway Coordinator

Helen Lugar, BMgt, CHIM
Manager of Community Engagement

Jen Bennett, MBA, B.Sc, CHIM
Interim CEO & Registrar

Julia Bragg, DES
Events Specialist

Lisa McKenzie, BHA, CHIM, CIPP/C
Director of the College, Privacy Community Facilitator

Lindsay Selinger, BCom
Marketing & Communications Coordinator

Nancy Haugen, CHIM
Project Coordinator

Stephane Santos-Spraggett
Business Development Specialist

Tina Lewis, CHIM
Health Information Operations Project Coordinator



About Us

Section
01

2023–2028 Strategic Plan

This report highlights our accomplishments during the 2024–2025 fiscal year, reflecting progress toward our long-term vision and strategic goals.

Our 2023–2028 Vision

An equitable country where quality health information empowers people to make better decisions.

Our 2023–2028 Mission

Elevate health information professionals to be more recognized and impactful.

Our 2023–2028 Values

- Setting the bar
- Challenging the status quo
- Putting people first
- Earning trust
- Leading by example

Our 2023–2028 Strategic Priorities

Awareness and Advocacy

We are focused on elevating the public knowledge, reputation, and perceived value of the profession.

Life-Long Learning

We are dedicated to advancing standards and professional practice for the ongoing pursuit of knowledge for the profession.

Equity

We are focused on elevating the public knowledge, reputation, and perceived value of the profession.

Value

We are working to grow the profession toward a sustainable future.

Our 2023-2028 Strategic Goals

Strategic Goal 1

Secure the role of the certified health information professional for the future.

Strategic Goal 2

Contribute to the conversations around health information in Canada.

Strategic Goal 3

Be the trusted source of health information education standards.

Strategic Goal 4

Connect the communities of health information professionals in Canada.

Prioritizing Our Members

CHIMA proudly represents more than 6,100 health information professionals across Canada. We champion the profession by advocating for its recognition, monitoring industry trends, providing continuing education, and fostering meaningful connections through networking and career opportunities—both within health care and beyond.

A Commitment to Exceptional Customer Service

At the heart of our work is a commitment to supporting the health information community through a service-oriented approach. We strive to deliver high-quality products and services that elevate the profession's visibility and impact.

Member feedback plays a central role in our continuous improvement efforts. We welcome member inquiries and actively seek input through surveys, polls, and feedback forms, to ensure we're providing meaningful value.

A key indicator of our success is our Net Promoter Score (NPS)—a globally recognized benchmark for customer experience. We are proud to report an NPS of 95, a world-class score that reflects the high level of satisfaction and trust our members place in us.

Through tools like our live chat feature, we remain dedicated to offering responsive, personalized support that puts people first—every step of the way.

Net Promoter Score (NPS)

NPS is measured on a scale from -100 to +100. Any score above 0 is considered "good."

31-50

Most organizations fall within this range. These companies prioritize quality customer experience and have a solid base of promoters willing to recommend their brand.

71-100

This is the highest tier of NPS performance and is rarely achieved. Companies in this range are considered among the best in their industry.

Source: <https://delighted.com/blog/what-is-a-good-nps-score>

NET PROMOTER SCORE

+95

LIVE CHAT INQUIRIES

2,006

"I got my question answered and it was clear and helpful. Also easy to use."

"Thanks again for a friendly, efficient and very helpful interaction."

"Really helpful, very quick responses, and providing links to everything is great! Keep up the good work! Thank you."

CHIMA Members at the Heart of the Profession

CHIMA delivers timely industry updates, highlights career opportunities, and offers exclusive benefits to support and engage its members.

Staying Connected to CHIMA

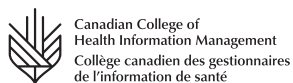
Your voice matters as we work to advance the health information profession. CHIMA offers four membership types: professional, retired, student, and affiliate.* As of February 28, 2025, we proudly counted 6,191 active CHIMA members. *Professional and retired members hold voting rights within the Organization.



Membership Features

Features	Professional	Retired	Student	Affiliate
Access the members-only website area				
Receive member-exclusive offers from partners				
Receive health information industry correspondence				
Discounts on Association offerings (products, courses, events)				
Participate in networking opportunities				
Access research, best practices, and standards				
Ask me anything series				
Access to CHIMA's communities				
Access to the job board				
Access resume templates and examples from Resume Target				
Annual general meeting voting rights*				
Use active professional designation(s)*				
Continuing professional education (CPE) credits*				
Listing on the College's registry of professionals*				

*Canadian College of Health Information Management



Canadian College Of Health Information Management

Who We Are

Accreditation Standards + Professional Certification

A national, not-for-profit corporation that sets the accreditation standards for educational institutions and certification standards for health information professionals in Canada.

The College, incorporated in 1972, protects the public interest by governing and regulating the professional practice of more than 4,600 certified health information member registrants. In enhancing its status as a regulatory body, the College advances the professionalization of the health information profession and acknowledgement of its professionals as key drivers of policy, funding, and the care that Canadians receive.

Our Identity



INTEGRITY AND
CONFIDENCE



PROUDLY
CANADIAN



THE POWER OF
INFORMATION

Program Accreditation

Educational institutions may choose to accredit their health information programs. Accreditation demonstrates to the public that a program is aligned to industry standards, as identified through the College's needs assessment and consultation with industry. It is a voluntary, self-regulatory process to recognize those that meet or exceed the standards set for health information education. The purpose of accrediting programs is to ensure continuous quality improvement of the educational content to support the evolving health information industry.

Certification

Professional members are certified by the Canadian College of Health Information Management and hold one or more professional designations. They distinguish themselves in the health information profession by the use of these designations, signalling to employers that they are equipped to ensure an organization is well-prepared to handle Canadians' most sensitive and intimate data.

CHIMA professional membership dues aid the College's investment in the development and maintenance of health information curricular standards, program accreditations, educational pathways, certifications, and more.

Professional Membership Requirements

Each year, certified professionals uphold continuing professional education credits, adhere to the College's professional code of ethics, and maintain their CHIMA professional membership. These requirements are set and governed by the Canadian College of Health Information Management.

Certified health information professionals are on the front end of health data—collecting, protecting, and transforming it into the information required throughout health care and beyond.

Health Information Canada Website Launch

Website Launch

The Health Information Canada website has launched to provide comprehensive information about the Association and the College. It features tools to help individuals join the profession, advance their careers, hire certified professionals, and build partnerships within the health information community.

[View website](#)

Community Platform

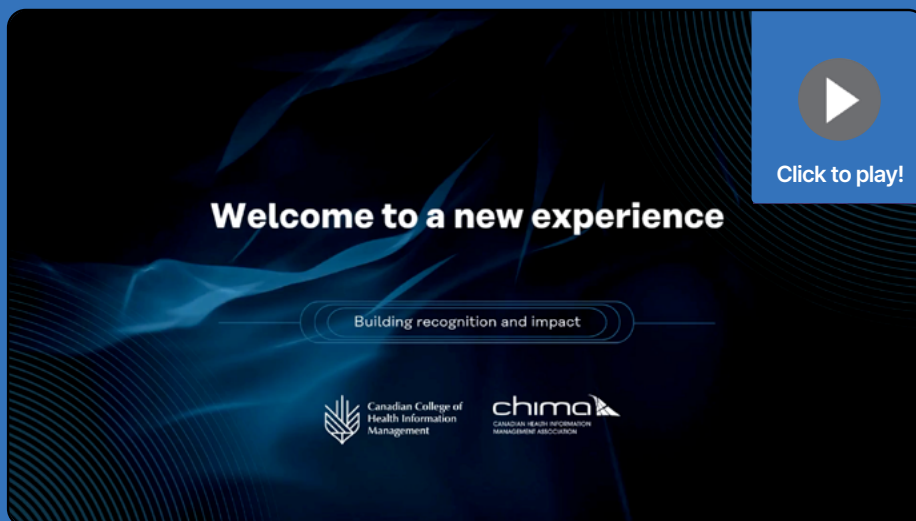
The CHIMA website is now designed with a focus on CHIMA members and individuals looking to advance the health information profession. Community is at the core of this experience. Sign in to your CHIMA account to explore it today.

[View communities](#)

Find a Pathway

Start your journey toward becoming a certified health information professional. The Pathway Navigator Tool is designed to guide you through the certification process, helping you make informed decisions that align with your career goals.

[Learn more](#)



Welcome to a New Experience – HealthInfoCanada.ca

In 2024, CHIMA launched HealthInfoCanada.ca, an additional website designed to offer an improved user experience, streamlined access to resources, and enhanced support for Canada's health information community.

Our Impact

Section
02

Strategic Goal 1

Secure the role of the certified health information professional for the future

CHIMA and CCHIM partner with HDRN Canada to improve health data literacy and align health information practices with policy

CHIMA, and the Canadian College of Health Information Management (CCHIM, or the College) have partnered with the Health Data Research Network of Canada (HDRN Canada) to help advance the use of health data for multi-site research and analysis with the aim of improving health equity in Canada.

"We're thrilled to take this important step forward with HDRN Canada, working together to enhance knowledge and research in the field of health information. Data is the foundation of informed decision-making and research that benefits all Canadians. Through our partnership and our involvement in the HDRN Canada Health Data Research Alliance, we're committed to ensuring that the health information profession continues to grow and contribute to key research policies and practices," said a CHIMA & CCHIM spokesperson.

Certified health information professionals play an essential role in transforming health data into information that can inform care, policy, research and funding decisions about the way that health care is delivered. Health information, such as routinely collected administrative health data, is a vital part of a well-functioning health care system, and health information professionals are responsible for the collection, protection and accessibility of those data.

"This new collaboration opens up exciting opportunities for HDRN Canada and CHIMA to work together toward our common goals," said Dr. Kim McGrail, Scientific Director and CEO of HDRN Canada. "We have a shared understanding about the transformative role that health data can play in creating equitable health systems in Canada."

Areas of focus for future collaboration include identifying professional development opportunities for building the capacity and expertise of users of multi-regional data and sharing knowledge about cutting-edge data policies and practices. Strengthening data use practices that are inclusive, diverse, equitable and accessible, along with a commitment to Indigenous data governance and sovereignty, are also key areas of interest.

"Another important area for collaboration is improving health data literacy and making sure that health information practices are aligned with legislation, policy and public expectations," said Dr. McGrail. "We look forward to working with CHIMA on all of this, in support of the pan-Canadian Health Data Charter."

About HDRN

Health Data Research Network Canada is a distributed pan-Canadian network that supports multi-regional data access for transformative and world-leading health data use, working to shape a data future that better supports health and health equity.



Réseau de recherche sur les données de santé du Canada
Health Data Research Network Canada

[View article](#)

Strengthening Partnerships to Advance the Profession

We are proud to collaborate with a diverse and respected network of partners and sponsors, all united by a shared commitment to advancing the health information profession and supporting our members through continued access to resources and education.

Over the past year, we've strengthened long-standing relationships while welcoming new partners from academic institutions, industry, and community organizations. These collaborations are essential in equipping learners with the competencies and skills needed to succeed in an evolving workforce.

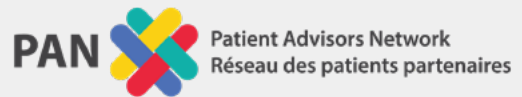
Our growing portfolio of partnerships continues to create meaningful opportunities for engagement with health information professionals and the broader community. Together, we are driving progress and supporting the profession's strategic goals.

Our partners contribute in a variety of ways, including event sponsorships, educational content for our Learning Centre, thought leadership, and more—all helping us fulfill our mission and vision.

We were pleased to welcome the following strategic partners in fiscal year 2024-2025:



Réseau de recherche sur les données de santé du Canada
Health Data Research Network Canada



Public Health Agency of Canada
Agence de la santé publique du Canada

From industry, to community, to academics, governments and beyond, our partners contribute to the growth of the health information profession.

[View partners](#)

Strategic Goal 2

Contribute to the conversations around health information in Canada

Stay Connected, Stay Relevant

CHIMA membership is a gateway to staying current in a rapidly evolving industry, offering multiple pathways for professional growth and engagement.

Members benefit from access to innovative professional development resources, strengthened by our growing network of industry partnerships. These collaborations support ongoing career advancement through continuing education opportunities, webinars, and live events—including our 2024 National Conference.

We remain committed to continuous improvement across all initiatives, ensuring our members receive increasing value and impact through high-quality, efficient programming and support.

18,198

people follow our brands on social media and subscribe to our newsletter.

104

sessions were offered.

11,771

attendees for CHIMA-hosted sessions.

51

was the average Net Promoter Score (NPS) from participants recommending our products and services.

11

certified health information professionals were featured on our blog.

10

contributors highlighted on our blog.

44,234

professional development products were accessed.

Strategic Goal 3

Be the trusted source of health information education standards

We developed preparatory courses for the HICA and CHIM national certification examinations

To further support candidates, we developed a comprehensive preparatory course with resources tailored to those preparing for the HICA and CHIM NCE. This course is designed for individuals entering through the available pathways, offering a structured approach to exam preparation. It provides valuable insights into the knowledge areas assessed on the exams and includes curated examples of key concepts, practice questions, and expert tips to guide candidates throughout their study journey.

We enabled a job alert feature

We've introduced job alerts functionality for members to make job searches faster, smarter, and more aligned with individual goals. This feature allows members to set up personalized alerts based on preferred frequency, job type, location, and more. When a new opportunity matching the selected criteria is posted on the career board, members will receive an email notification.

67%

NCE pass rate

We certified new professionals

Our national certification examinations continue to create a pathway for new members into the profession.

437

candidates wrote the NCE

We heard and saw how our certifications provide career pathways

Our certifications (CHIM, HICA, etc.) equip individuals with the skills necessary for a wide array of roles within the health information profession. From registration, policy and governance to medical coding, analytics, health informatics, and beyond, certified professionals are prepared to excel in various domains. Employers highly value certification as it signifies credibility and commitment to the profession.

45

NCE examination sittings

We provided a more efficient entry into certification

In January 2023, we implemented an online, AI-powered proctoring solution to improve the exam experience. This new system offers a seamless, user-friendly interface and significantly shortens the time between exam completion and certification—reducing wait times by up to four weeks.

321

CHIM and HICA practice examination purchases

We provided study resources for certification candidates

To support candidates pursuing HICA and CHIM certification, we developed structured study resources, including practice questions designed to build both confidence and competence. These tools lay a solid foundation for exam success and career advancement.

82 & 179

82 employers, 179 job listings

We aligned talent supply with industry demand

Organizations across Canada are increasingly recognizing the value of certified health information professionals and are expanding their use across a growing range of roles.



Academic Programs

The College accredits academic programs on our various curricular standards, and graduates are eligible to sit for the corresponding nation certification exam and designation.

<p>CHIM Learning Outcomes in Health Information Management 2015</p> <p>13 programs</p>	<p>Health Information Fundamentals 2022</p> <p>9 programs</p>	<p>HICA</p> <p>12 programs</p>	<p>SPECIALTY</p> <p>3 programs</p>
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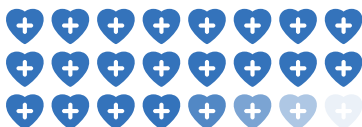
Student Members	970
New Accredited Programs	6
New Certifications Awarded	290
New NCE Preparatory Courses	3

CHIMA Annual Team Learning Subscription (ATLS)

We delivered added value to organizations and their employees through our CHIMA Annual Team Learning Subscription (ATLS). This subscription makes continuing education more accessible and cost-effective for organizations across Canada. It provides subscribing organizations' employees with on-demand access to premium professional development content, supporting ongoing learning and career growth within the health information profession.

60+

health care organizations
subscribed in Canada



1,606+

employees with access to an ATLS
subscription



266+

offerings now available in our
online catalogue



Strategic Goal 4

Connect the communities of health information professionals in Canada

We are dedicated to expanding connections through our communities, bringing together members from coast to coast to coast.

The significance of health data and health information professionals is more widely recognized nationwide than ever. One individual's actions can profoundly impact a community—and a connected community can influence a nation. At CHIMA, we've cultivated a vibrant network of members, volunteers, and contributors united by a shared commitment to the profession.

Our chapters consistently lead and facilitate community meetings.

CHIMA has refined its chapter structure to raise awareness of the profession and create more opportunities for member engagement. There are now more ways than ever for individuals to get involved and help shape the future of the profession. Chapter community meetings are designed to spotlight community members, educate attendees on regional advancements in health information, and provide updates from the Association.

Exploring our practice-based communities is ideal for those passionate about specific health information practice areas. Joining our communities is complimentary, and community meetings serve as a platform to broaden knowledge and proficiency in a practice area while contributing to the community's objectives.

CHIMA CHAPTER COMMUNITIES

British Columbia & Yukon (BCYT)

Alberta & Northwest Territories (ABNT)

Saskatchewan (SK)

Manitoba & Nunavut (MBNU)

Ontario (ON)

New Brunswick (NB)

Nova Scotia & Prince Edward Island (NSPE)

Newfoundland & Labrador (NL)

CHIMA COMMUNITIES OF PRACTICE

CHIMA Information Governance Community

CHIMA Interoperability and Terminology Standards Community

CHIMA Clinical Documentation Improvement Community

CHIMA Medical Coding Community

CHIMA HICA Community

CHIMA Privacy Community



Join a Community Meeting

This year, we expanded our team of community facilitators to lead and guide discussions within their respective portfolios. These facilitators play a vital role in building industry connections and identifying emerging areas of interest. Through their collective efforts, they engage with more than 1,500 leaders across the country, including certified members of the Canadian College of Health Information Management and CHIMA professional members.

COMMUNITY FACILITATORS

Lisa McKenzie, BHA, CIPP/C, CHIM (Interim)
Newfoundland & Labrador Chapter and Privacy Community

Gennie Walton, CHE, CHIM
Nova Scotia & Prince Edward Island and New Brunswick Chapters

Sweta Pawar, PharmD, MPH, CSM, CHIM
Ontario Chapter

Laura Krawec, CHIM
Saskatchewan and Manitoba-Nunavut Chapters

Diana Chahine, BSc, CHIM
Alberta & Northwest Territories and British Columbia & Yukon Chapters

Libby General, CHIM
Medical Coding Community

Kyla Reimer, CHIM
Interoperability & Terminology Standards Community

Shali Ramprasad, CTSS, CHIM
Clinical Documentation Improvement Community

Caseita Dewar-Morgan, BHA-HIM, CHIM
Health Information Certified Associate (HICA) Community

Michael McGill, CIAPP-M, CHIM
Information Governance Community



2024 Pan-Canadian Conference on Health Information

Presented by **chima**

In 2024, CHIMA hosted a Pan-Canadian Conference on Health Information at the Pinnacle Hotel Harbourfront in downtown Vancouver. The event featured two full days of inspiring sessions led by today's health information leaders, with over 30 sessions and workshops, a national college symposium, in-person networking opportunities, and more.



"The conference was a great opportunity to discuss the present and future of health information management."

- 2024 Pan-Canadian Conference on Health Information Attendee



227

A total of 227 individuals attended the event, reflecting strong engagement and interest from our target audience.



57

The event achieved an overall Net Promoter Score (NPS) of 57, indicating a strong level of satisfaction and loyalty among attendees.



We extend our heartfelt thanks to all attendees, sponsors, partners, and volunteers for their invaluable contributions in making this conference a resounding success!

Inspiring the Profession

A Selection of Member Spotlights



Connie Litorco, BSc, Student

"Finding a career path where I can use everything I have learned through my various education and work experiences would be fulfilling. I hope that in my future HIM career, I will focus on helping to create provider-friendly technology that will enhance patient care, decrease provider burnout, and improve understanding of technology and clinical workflow," says Connie.



Sue Schneider, CHIM, CPHIMS-CA, CTSS, BA

"I want to be remembered for making a meaningful contribution to how digital health standards can support both patients and health care professionals," she says. With her passion, dedication, and drive, Sue Schneider is poised to succeed in integrating people, information, and systems.



Connie Crittin, CHIM, BSc

Connie is committed to strengthening clinical programs by promoting the integration of health information management concepts beyond the IT realm. By combining clinical insights with data, she aims to break down silos and ensure that every patient's health journey is thoroughly documented, comprehensive, and geared toward improved outcomes. "Applying governance frameworks and understanding that healthcare is more than just patients' charts is important," she says.



Marx Louie De La Rosa, CHIM, CIPP/C, BSN, MBA

"Healthcare is constantly changing, and it's our responsibility not just to adapt but to lead with empathy," Marx shares. His advice for those entering the health care sector: lead with empathy, embrace change, and never stop learning. Together, we can shape the future of health care—one record at a time.



Rita Parmar, CHIM, CCDIS

As a leader in her field, Rita is enthusiastic about the future of health information management. The rapid evolution of technology—including electronic health records and artificial intelligence—brings exciting new opportunities. "The landscape is changing and evolving so much. I tell anyone interested in health information management to be open to learning and growth. Don't wait for managers to tell you what to do. Take initiative – be a self-starter," says Rita.



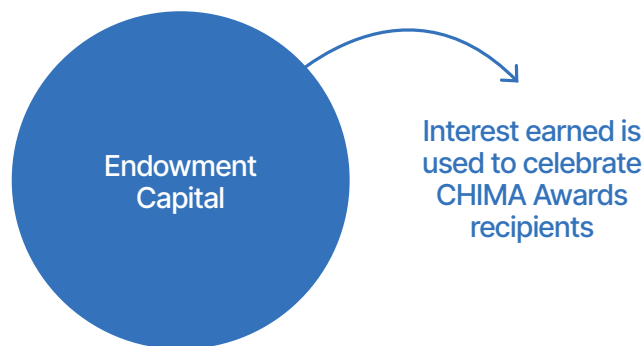
Denys Chemenko, CHIM

Denys's long-term goals include advancing in health information management, contributing to improvements in the health care system, and supporting the professional growth of his team members.

CHIMA Awards Program

The CHIMA Awards program celebrates the excellence, dedication, and commitment of members who have made significant contributions to CHIMA and the health information profession. Funded through CHIMA's endowment fund and featured in the annual accountability reports, the program creates meaningful opportunities to reinvest in members.

CHIMA's endowment fund provides a perpetual grant sourced from investment earnings. It is a restricted fund governed by the Board of Directors and audited annually. The fund is segmented on the organization's balance sheet to ensure that its benefits are directed back to the membership.



We Continue to Honour Excellence Through our Chapter Legacy Awards and Future of Health Information Award

The Chapter Legacy Awards—named in honour of influential contributors such as Georgina Williams and Kathy Marcotte—have been a valued tradition since before the integration of provincial associations into CHIMA in 2016. These awards, determined by chapter selection committees in Saskatchewan and Newfoundland & Labrador, are designed to foster connection among health information professionals across Canada and reflect our core value of putting people first.

Introduced in 2023, the Future of Health Information Award recognizes academic excellence and a demonstrated passion for the profession. Developed through advisory meetings and chapter consultations, this award honours exceptional students from college-accredited programs for their academic achievements and their potential to shape the future of health information in Canada.

Future of Health Information Award Winners

Aastha Singh
Abegaile Tarnate
Adeola Ijebor
Alexandra Ennis
Breanne McNabb
Chibuzo Kanu
Christopher Cheung
Corinne Junipero
Danielle Zwaantjes

Eleonora Usenkova
Eunjeong Nam
Hasan Sinan
Huma Siddique
Jennifer Blunt
Lisa Totton
Margareth Baluyut
Marie Catherine Baron
Mary Joy Martija

Milton John Syching
Min Keum Suh
Monica Noeum
Mownika Cugadhasan
Noreen Yaqoob
Obiadebi Ejeh
Susan Saju Vaisian
Wanda O'Handley

[View winners](#)

Congratulations to all of this year's award recipients!

Our Financials

Section
03



RLB Chartered Professional Accountants

The following is a report of the combined financial results of the Canadian Health Information Management Association and the Canadian College of Health Information Management (together, the Organization) for the 2024-2025 fiscal year.

Combined Financial Results

Revenue increased due to the expansion of practice areas, the addition of newly accredited academic programs, and the growth of professional development offerings—particularly through increased adoption of employer-sponsored Annual Team Learning Subscriptions (ATLS).

Investments were directed toward strategic growth areas outlined in the strategic plan, while inflationary pressures contributed to rising organizational expenses.

The organization retained RLB Chartered Professional Accountants as its auditors. The audit report was conducted in accordance with Canadian accounting standards for not-for-profit organizations and resulted in a clean opinion.

Message from RLB Chartered Professional Accountants

∴ “We have audited the accompanying combined financial statements of Canadian Health Information Management Association and Canadian College of Health Information Management, which comprise the combined statement of financial position as at February 28, 2025 and the combined statements of changes in fund balances, revenues and expenses and cash flows for the year then ended, and notes to the combined financial statements, including a summary of significant accounting policies.

In our opinion, these combined financial statements present fairly, in all material respects, the financial position of Canadian Health Information Management Association and Canadian College of Health Information Management as at February 28, 2025 and the results of their operations and their cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.”

Canadian Health Information Management Association and Canadian College of Health Information Management

For the year ended, February 28, 2025

	Operating fund	Fixed and intangible assets	Endowment fund		FY2025 TOTAL	FY2024 TOTAL
Total assets	\$1,765,100	\$33,100	\$251,122		\$2,049,322	\$2,053,709
Current liabilities	\$1,476,817	-	-		\$1,476,817	\$1,551,426
Fund balances	\$288,283	\$33,100	\$251,122		\$572,505	\$502,283
Total liabilities and fund balances	\$1,765,100	\$33,100	\$251,122		\$2,049,322	\$2,053,709

Canadian Health Information Management Association and Canadian College of Health Information Management

For the year ended, February 28, 2025

	FY2025 (\$)	FY2024 (\$)
Revenues	\$2,424,301	\$2,184,166
Expenses	(\$2,354,079)	(\$2,147,231)
Excess of revenues over expenses for the year before other expenses (income)	\$70,222	\$36,935
Other expenses	-	(\$6,187)
Excess (deficiency) of revenues over expenses for the year	\$70,222	\$30,748



Canadian College of
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